

Job Title: AV/IT Technician

Job Summary

We are seeking a highly skilled and motivated Audio Visual / IT Technician to join our dynamic team. As an AV/IT Technician, you will be responsible for providing a varying level of technical support to both staff and students across our Liverpool campus. You will be required to troubleshoot problems that arise in a performing arts and creative media environment, which includes (but not limited to) the AV equipment utilised in our Dance, Acting and Film & TV studios. The ideal candidate will also be familiar with the operation of both PC and Mac operating systems. You would also ensure optimal performance of audiovisual technologies, contributing to seamless communication and collaboration within our organisation and support our students on a day-to-day basis

Responsibilities:

1. Organise, Log, maintain and arrange repairs for a variety of AV/IT/Music equipment.
2. Install, configure, and maintain audiovisual systems, including projectors, sound systems, displays, and other related hardware.
3. Conduct regular inspections, testing, and troubleshooting of audiovisual systems to identify and resolve any technical issues or malfunctions within our studios/classrooms.
4. Provide technical support to end-users, troubleshoot issues, and offer timely resolutions to audio, visual and IT equipment problems.
5. Maintain an up-to-date inventory of audiovisual equipment, including tracking and managing loans and returns of Camera/AV equipment.
6. Stay informed about industry trends and emerging technologies in audiovisual systems, recommending and implementing improvements or upgrades as necessary. This will include contributing to hardware and software update/solutions for our PC and Macs suites.
7. Conduct training sessions for staff members on the operation and best practices of AV/IT equipment and software.
8. Assist with the integration of audiovisual systems with IT networks, ensuring compatibility and security compliance.
9. Collaborate with the IT team to provide technical support for general IT infrastructure, including computers, printers, and network connectivity, as needed.

Requirements:

1. Proven experience working with audiovisual technologies and IT systems
2. Strong knowledge of audiovisual equipment, including projectors, cameras, sound systems and displays.

3. Proficient in configuring and troubleshooting audio and video codecs, AV switchers, amplifiers, and other related hardware.
4. Familiarity with audiovisual protocols and standards, such as HDMI, VGA...
5. Ability to diagnose and resolve audiovisual system issues quickly and effectively.
6. Excellent communication skills and ability to work collaboratively with internal teams, external venues, and end-users.
7. Strong organisational skills and attention to detail to maintain accurate equipment inventory and documentation.
8. Flexibility to work outside regular business hours, including evenings and weekends, for system installations, upgrades, or event support.

We offer competitive compensation and benefits packages, including opportunities for professional development and growth within our organisation.

If you have a passion for audiovisual technologies, possess strong technical skills, and thrive in a fast-paced environment, we would love to hear from you. Apply now to join our team as an Audio Visual / IT Technician.